Report of Fixi website

About the Evaluation

Report Creator
Product owner: Sander van der Klugt
Evaluation Commissioner
Product owner: Sander van der Klugt, UX-Designer: Janne van Hooff
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Executive Summary

This accessibility report has been performed using a public, well documented evaluation- and inspection method: WCAG-EM.

This report has been created using the report tool provided by https://www.w3.org/WAI/eval/report-tool/#!/ (https://www.w3.org/WAI/eval/report-tool/#!/).

For the most part, Fixi.nl is accessible. There are some action points to take:

- The cookie plugin is not fully accessible by the keyboard
- No feedback message is given once the user is creating a report and clicks meanwhile for example the settings page.

Scope of the Evaluation

Website name
Fixi
Scope of the website
This scope contains all Fixi pages for the citizen to create new and view already made reports about the public space in the municipality. https://www.fixi.nl/#/issue/new+map
WCAG Version
2.1
Conformance target
AA
Accessibility support baseline
Compliant with all web browsers and assistive technologies
Additional evaluation requirements
This evaluation will cover all web pages and web content of the website for the citizen.

Detailed Audit Results

Summary

Reported on 50 of 50 WCAG 2.1 AA Success Criteria.

- 33 Passed
- 2 Failed
- 0 Cannot tell
- 15 Not present
- 0 Not checked

All Results

1 Perceivable

1.1 Text Alternatives

Success Criterion	Result	Observations
1.1.1: Non-text Content	Result: Passed	

1.2 Time-based Media

Success Criterion	Result	Observations
1.2.1: Audio-only and Video-only (Prerecorded)	Result: Not present	
1.2.2: Captions (Prerecorded)	Result: Not present	
1.2.3: Audio Description or Media Alternative (Prerecorded)	Result: Not present	
1.2.4: Captions (Live)	Result: Not present	
1.2.5: Audio Description (Prerecorded)	Result: Not present	

1.3 Adaptable

Success Criterion	Result	Observations
1.3.1: Info and Relationships	Result: Passed	Observations: All input fields have the area-required tag that is either true or false
1.3.2: Meaningful Sequence	Result: Passed	
1.3.3: Sensory Characteristics	Result: Passed	
1.3.4: Orientation	Result: Passed	
1.3.5: Identify Input Purpose	Result: Passed	

1.4 Distinguishable

Success Criterion	Result	Observations
1.4.1: Use of Color	Result: Passed	
1.4.2: Audio Control	Result: Not present	
1.4.3: Contrast (Minimum)	Result: Passed	
1.4.4: Resize text	Result: Passed	
1.4.5: Images of Text	Result: Not present	
1.4.10: Reflow	Result: Passed	
1.4.11: Non-text Contrast	Result: Passed	
1.4.12: Text Spacing	Result: Passed	
1.4.13: Content on Hover or Focus	Result: Passed	

2 Operable

2.1 Keyboard Accessible

Success Criterion	Result	Observations
2.1.1: Keyboard	Result: Failed	Observations: Findings - Cookie settings plugin can not be used with a keyboard Cause: duo the plugin that is been used Action: Investigate to use another plugin to display the cookie settings Planning: 01-01-2024 Fixed in this version - Feedback about Fixi is now compliant and fixed
2.1.2: No Keyboard Trap	Result: Not present	
2.1.4: Character Key Shortcuts	Result: Not present	

2.2 Enough Time

Success Criterion	Result	Observations
2.2.1: Timing Adjustable	Result: Not present	
2.2.2: Pause, Stop, Hide	Result: Not present	

2.3 Seizures and Physical Reactions

Success Criterion	Result	Observations
2.3.1: Three Flashes or Below Threshold	Result: Not present	

2.4 Navigable

Success Criterion	Result	Observations
2.4.1: Bypass Blocks	Result: Passed	
2.4.2: Page Titled	Result: Passed	Observations: Fixi stays more or less on the same webpage continuously, what we do is once a user presses on a specific item or menu, we show behind Fixi.nl/ the page title.
2.4.3: Focus Order	Result: Passed	Observations: The focus order is logical and consistent with the navigational meaning
2.4.4: Link Purpose (In Context)	Result: Passed	
2.4.5: Multiple Ways	Result: Not present	

2.4.6: Headings and Labels	Result: Passed	Observations: All sections have proper headings and labels.
2.4.7: Focus Visible	Result: Passed	Observations: Findings all focus indicators are visible to the user

2.5 Input Modalities

Success Criterion	**Result**	**Observations**
2.5.1: Pointer Gestures	Result: Not present	
2.5.2: Pointer Cancellation	Result: Passed	Observations: You have always the option to stop with the report that you are creating.
2.5.3: Label in Name	Result: Passed	
2.5.4: Motion Actuation	Result: Not present	

3 Understandable

3.1 Readable

Success Criterion	**Result**	**Observations**
3.1.1: Language of Page	Result: Passed	Observations: The user is able to set the language on the website itself. The website also responds once the user has set the browser language to English as a default.
3.1.2: Language of Parts	Result: Passed	

3.2 Predictable

Success Criterion	**Result**	**Observations**
3.2.1: On Focus	Result: Passed	Observations: No elements have an action on focus alone.
3.2.2: On Input	Result: Passed	Observations: There is no change in context on input
3.2.3: Consistent Navigation	Result: Passed	Observations: Navigation throughout the application is the same, unless the user has been logged in. This action is an action initiated by the user.
3.2.4: Consistent Identification	Result: Passed	Observations: All components are designed in a consistent manner.

3.3 Input Assistance

Success Criterion	Result	Observations
3.3.1: Error Identification	Result: Passed	Observations: The user is informed with an error message once the user forgets to fill in an input field, or made a mistake like using an invalid email address.
3.3.2: Labels or Instructions	Result: Passed	Observations: All inputs have a proper label.
3.3.3: Error Suggestion	Result: Passed	Observations: The user is notified what they should do whenever an error shows up.
3.3.4: Error Prevention (Legal, Financial, Data)	Result: Failed	Observations: Once a user is creating a report and clicks f.e. on 'Show my reports', the user doesn't get a notification that the report isn't saved. Action: Once a user clicks while making a report somewhere else in the webpage, the user should get a pop-up whether he or she is sure to leave the report. Planning: 01-01-2024

4 Robust

4.1 Compatible

Success Criterion	Result	Observations
4.1.1: Parsing	Result: Passed	
4.1.2: Name, Role, Value	Result: Passed	
4.1.3: Status Messages	Result: Passed	Observations: Success and failed messages are used in the website; a user gets informed via a toast message when f.e. the report is made or his/her personal information is saved in the settings page.

Sample of Audited Web Pages

1. Create report - https://www.fixi.nl/#/issue/new+map
2. Login page - https://www.fixi.nl/#/user/loginoptions
3. Setting page - https://www.fixi.nl/#/mySettings/details
4. List of reported issues - https://www.fixi.nl/#/issue/list+map
5. -

Web Technology

HTML,CSS,WAI-ARIA,JavaScript,SVG,React,DOM,ECMAScript5,ECMAScript 3,ECMAScript 6

Recording of Evaluation Specifics

Not provided